

Order CPAP in under 5 minutes.

Parachute connects you directly to suppliers — no faxing, no follow-up calls, so you can focus on your patient instead of the paperwork.

5-STEP QUICK START

Everything you need, in 30 seconds.

- | | | | | |
|--|---|---|--|--|
| 01 | 02 | 03 | 04 | 05 |
| Enter patient information | Select products and specs | Attach clinical documents | Select signature method | Review and submit |
| Open the patient's record and create a new order — demographics, insurance, and address. | Choose machine, mask, humidifier, and accessories — or let the supplier fit at setup. | Upload sleep study + face-to-face notes, or use Parachute's built-in guided form. | Sign on-screen, or send via SMS or email. Patients can track their order status from here. | Confirm details and click Send Order. The supplier receives it instantly and starts fulfillment. |

Why clinicians use Parachute Health



Automate resupply

Parachute routes replacement supply requests directly to you for signature. No phone calls, no chart hunting.



Built for how CPAP gets ordered.

AHI/RDI checks, date-order validation, sleep study documentation, resupply pathways — all built in.



Fast responses. Full visibility

15-minute average supplier response time. Every status update lives in Parachute — no chasing required.



Free for clinicians, always.

There's no cost to you or your practice. Suppliers fund the platform.



Less admin, more care

Providers can track orders in real time and communicate with suppliers while patients receive notifications keeping them updated on their order status



Secure & compliant

HITRUST-certified and HIPAA-compliant. The security standard major health systems require.

DETAILED WALKTHROUGH

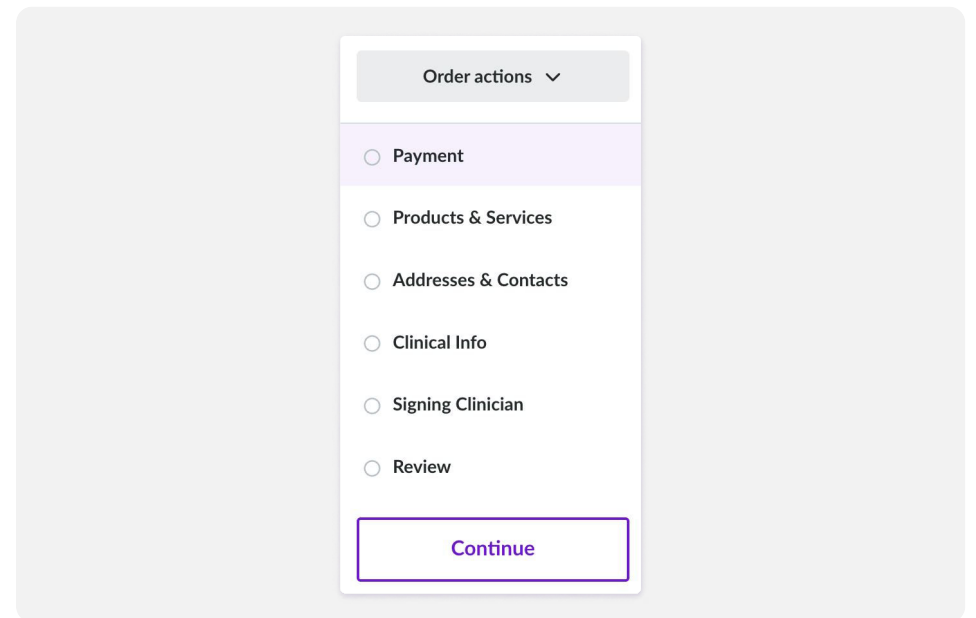
Step-by-step: placing a new CPAP order

Follow the Order Actions menu on the left side of your screen. A green checkmark confirms each section is complete before you move on.

When placing a new CPAP order on the Parachute platform, follow the steps listed on the left side of the screen, just below Order Actions.

As you complete each section, a green checkmark confirms you're ready to move on.

Completing each section in order ensures accuracy and gets your patient's order to their supplier faster.

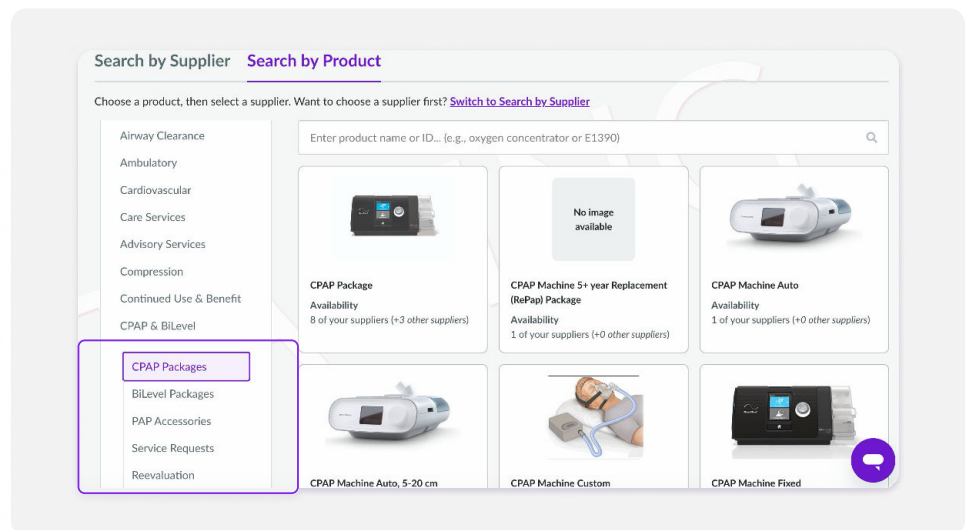


01

Select your product

After entering your patient's name, date of birth, gender, and insurance information, search for "CPAP Package" or select the CPAP & BiLevel category from the product catalog.

Tip: For patients who already have a CPAP and need supplies, select CPAP and BiLevel Resupply Package instead.

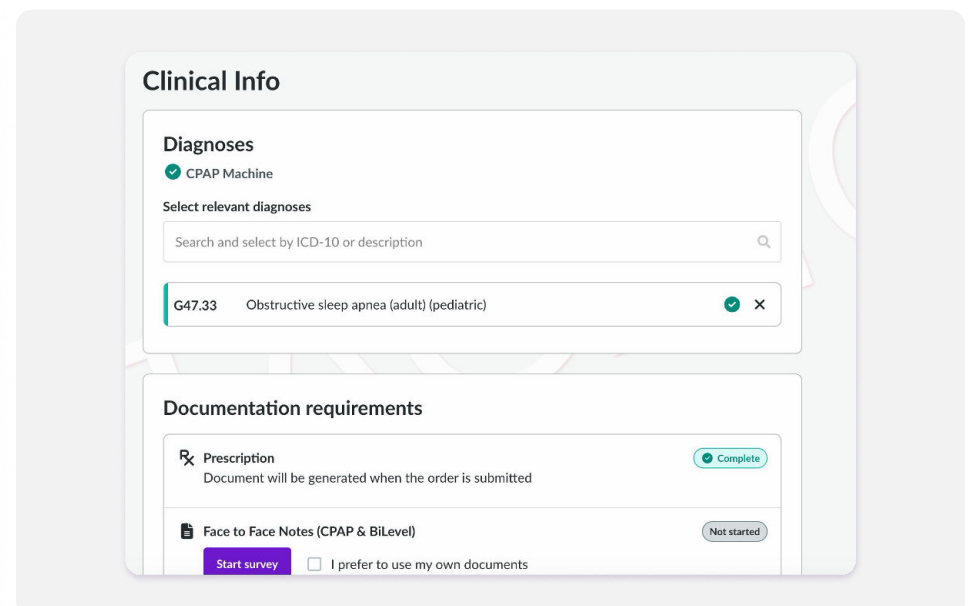


02

Enter diagnosis & clinical info

Complete your patient's addresses and contacts, then navigate to Clinical Info. Enter the diagnosis — Parachute will automatically confirm whether it's justified based on payor coverage criteria.

Tip: Add your patient's mobile number here so they receive automatic real-time order status updates — fewer calls to your front desk.



03

Review document requirements

Prescription is auto-generated by Parachute. Face-to-Face can use Parachute's guided form or your own upload. Sleep Study always requires your upload.

Tip: Building documentation in Parachute keeps everything in one place, reduces follow-up, and speeds delivery to your patient.

Documentation requirements

 Prescription	Document will be generated when the order is submitted	Complete
 Face to Face Notes (CPAP & BiLevel)	☒ Start survey ☐ I prefer to use my own documents	Not started
 Sleep Study (CPAP & BiLevel)	Use your own document(s)	Incomplete

[Upload or fax documents](#)

04

Complete documentation

Answer clinical questions directly in Parachute using the CPAP & BiLevel documentation form, or attach external files if needed. Building in Parachute reduces back-and-forth with your supplier.

CPAP & BiLevel Documentation

The following information is required by the supplier(s) on this order. Most common conditions have been selected. Please select answers that match the patient's condition. [Learn more](#)

Is this a new or replacement CPAP? (Note: replacement for a stolen CPAP unit requires upload of a police report of theft)

☒ new CPAP set up

☐ replacement for a stolen CPAP unit

☐ replacement for a lost CPAP unit

☐ replacement for a damaged CPAP unit

☐ replacement for a unit the patient has had for 5+ years

☐ patient is transferring to a new supplier for their PAP resupply

05

Select signature method

If the clinician is present, select Sign On-Screen. For remote or quick turnaround, send a signature request via SMS or Email.

Tip: Adding the patient's mobile number here lets them track their order status automatically.

Signing Clinician

Who will be signing the order?

Search by clinician's NPI or full name

Test Doctor - 1720249105

Signature Method

☐ Sign On-Screen

☒ Send a Request

☐ Print and Attach

Send a Request

This method sends a request for signature to any of the following addresses. The request(s) will be sent on submission.

06

Send order

Confirm all order details and ensure documentation is complete. Click Send Order — the supplier receives it instantly and starts fulfillment.

Tip: After submission, track status updates and respond to any document requests directly through the Parachute activity feed.

Order details

 Ready to send

Test Doctor has reviewed and authorized this order and has certified that the medical necessity info contains... [Read more](#)

[Sign and Send Order](#)

Share Order Tracker with the patient or caregiver

Send order tracker link to

Add patient's or caregiver's mobile number

Cart

CPAP Package
Parachute Health DME

CPAP Machine, Generic	1
PAP Mask, Full Face, Fit Upon Setup, Fit Upon Setup, 1 per 3 months	1
PAP Headgear, 1 per 6 months	1
PAP Humidifier, Heated	1
Disposable PAP Filter, 2 per 1 month	3
Non-Disposable PAP Filter, 1 per 6 months	1
PAP Machine Tubing, Heated, 1 per 3 months	1
Humidifier Water Chamber, 1 per 6 months	1