

Order Diabetes Supplies in Under 5 Minutes

Parachute connects you directly to suppliers — no faxing, no follow-up calls, so you can focus on your patient instead of the paperwork.

5-STEP QUICK START

Everything you need, in 30 seconds.

01

Enter patient information

Open the patient's record and create a new order — demographics, insurance, and address.

02

Select product and supplier

Choose CGM, insulin pump, or both — then select your preferred supplier.

03

Complete clinical requirements

Parachute automatically requests needed clinical information — including A1C and daily insulin use.

04

Select signature method

Sign on-screen, or send via SMS or email. Patients can track their order status from here.

05

Review and submit

Confirm details and click Send Order. The supplier receives it instantly and starts fulfillment.

Why clinicians use Parachute Health



Automate resupply

Parachute routes resupply requests directly to you for signature. No phone calls, no chart hunting.



Faster fulfillment

Diabetes DME (CGM, insulin pumps and more) gets fulfilled in days not weeks.



Fast responses. Full visibility

15-minute average supplier response time. Every status update lives in Parachute — no chasing required.



Free for clinicians

There's no cost to you or your practice. Suppliers fund the platform.



Less admin, more care

Providers can track orders in real time and communicate with suppliers while patients receive notifications keeping them updated on their order status



Secure & compliant

HITRUST-certified and HIPAA-compliant. The security standard major health systems require.

DETAILED WALKTHROUGH

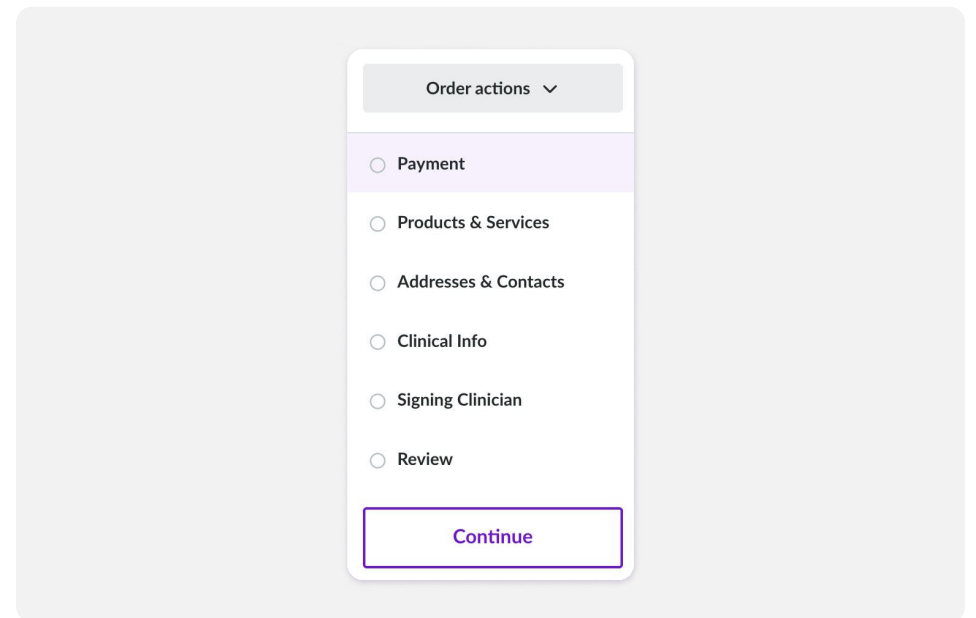
Step-by-step: placing a new diabetes supply order

Follow the Order Actions menu on the left side of your screen. A green checkmark confirms each section is complete before you move on.

When placing a new diabetes supply order on the Parachute platform, follow the steps listed on the left side of the screen, just below Order Actions.

As you complete each section, a green checkmark confirms you're ready to move on.

Completing each section in order ensures accuracy and gets your patient's order to their supplier faster.

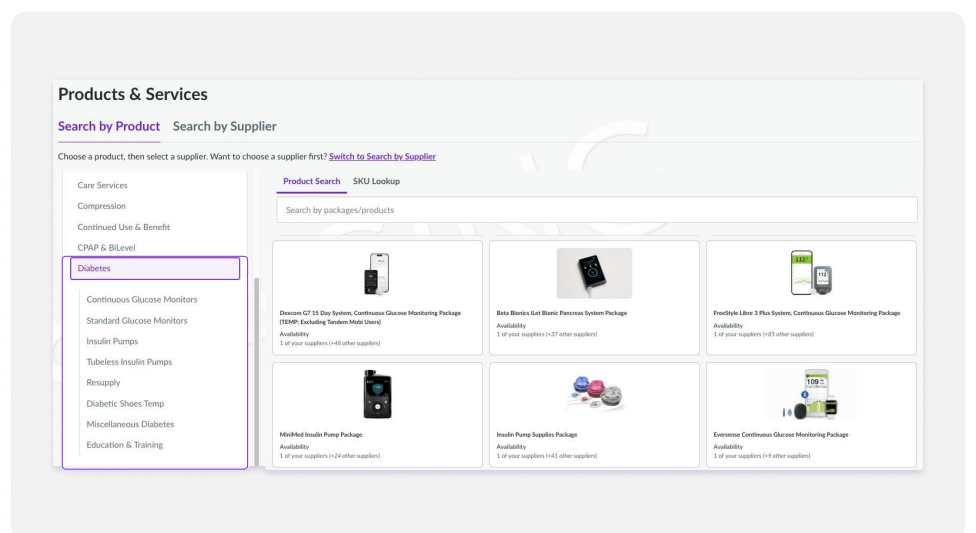


01

Select your product

After entering your patient's insurance information, click on the Diabetes category from the product catalog. Select a product, enter prescription details and review items summary.

Tip: For patients who already have a product and need more supplies, select Diabetes Resupply Package instead.

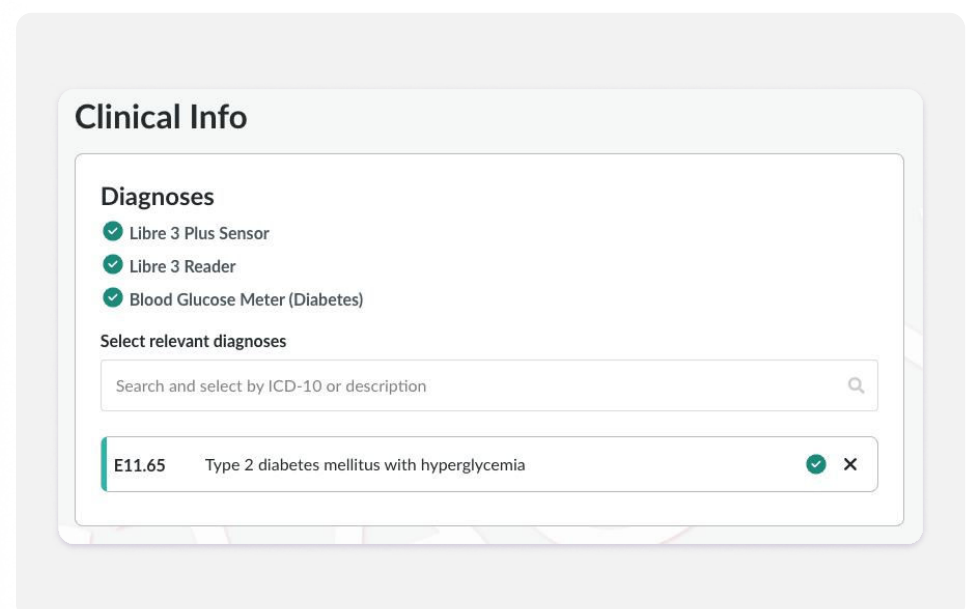


02

Enter diagnosis & clinical info

Complete your patient's contact information if prompted, then navigate to Clinical Info. Enter the diagnosis — Parachute will automatically confirm whether it's justified based on payor coverage criteria.

Tip: Add your patient's mobile number here so they receive automatic real-time order status updates — fewer calls to your front desk.



03

Review document requirements

Parachute auto-generates your prescription and tells you exactly what clinical documentation is needed, minimizing extra work.

Tip: Building documentation in Parachute keeps everything in one place, reduces follow-up, and speeds delivery to your patient.

Medical necessity review

Complete medical review surveys or attach documents to demonstrate medical necessity

 Prescription	Complete
Document will be generated when the order is submitted	
 Face to Face Notes (Diabetes)	Not started
Start survey	

04

Complete documentation

Capture clinical details upfront — including A1C, insulin use, and monitoring habits — to prevent delays, rework, and patient wait times.

Diabetes Documentation

The following information is required by the patient's health plan
Please select answers that match the patient's condition, which will be used to assess medical necessity for prior authorization.
[Why is this needed?](#)

Face-to-face date

05 / 21 / 2026

Face-to-face setting

☒ in person

☐ via telehealth (with audio and video)

05

Select signature method

If the clinician is present, select Sign On-Screen. For remote or quick turnaround, send a signature request via SMS or Email.

Signing Clinician

Who will be signing the order?

Search by clinician's NPI or full name

New Doctor - 1919191919

Signature Method

☐ Sign On-Screen

☒ Send a Request

☐ Print and Attach

Send a Request

This method sends a request for signature to any of the following addresses. The request(s) will be sent on submission.

[+ Add Clinician Email](#)

[+ Add Clinician Cell Phone Number](#)

[+ Add Clinician Fax Number](#)

06

Send order

Confirm all order details and ensure documentation is complete. Click Send Order — the supplier receives it instantly and starts fulfillment.

Tip: After submission, track status updates and respond to any document requests directly through the Parachute activity feed.

Order details

 Ready to send

Test MD has reviewed and authorized this order and has certified that the medical necessity info contained ... [Read more](#)

Sign and Send Order

Patient

John Smith

Payment

Medicare - 123456789_TEST

[View benefit details](#)

Cart

Initial order

FreeStyle Libre 3 Plus System,
Continuous Glucose Monitoring
Package
Parachute Health DME

Libre 3 Plus Sensor, change every 15 days	6
Libre 3 Reader	1
Blood Glucose Meter, Advocate (Diabetes)	1

[Edit](#) [Remove](#)

Add more items