

Order Urology Supplies in under 5 minutes.

Parachute connects you directly to suppliers — no faxing, no follow-up calls, so you can focus on your patient instead of the paperwork.

5-STEP QUICK START

Everything you need, in 30 seconds.

- 01 Enter patient information**
Open the patient's record and create a new order — demographics, insurance, and address.
- 02 Select product and supplier**
Choose catheters, drainage systems and accessories — then select your preferred supplier.
- 03 Complete clinical requirements**
Parachute automatically requests needed clinical information — including urinary impairment type.
- 04 Select signature method**
Sign on-screen, or send via SMS or email. Patients can track their order status from here.
- 05 Review and submit**
Confirm details and click Send Order. The supplier receives it instantly and starts fulfillment.

Why clinicians use Parachute Health



Automate resupply

Parachute routes replacement supply requests directly to you for signature. No phone calls, no chart hunting.



Faster fulfillment

Urology DME (catheters, drainage systems and more) gets fulfilled in days not weeks.



Fast responses. Full visibility

15-minute average supplier response time. Every status update lives in Parachute — no chasing required.



Free for clinicians

There's no cost to you or your practice. Suppliers fund the platform.



Less admin, more care

Providers can track orders in real time and communicate with suppliers while patients receive notifications keeping them updated on their order status



Secure & compliant

HITRUST-certified and HIPAA-compliant. The security standard major health systems require.

DETAILED WALKTHROUGH

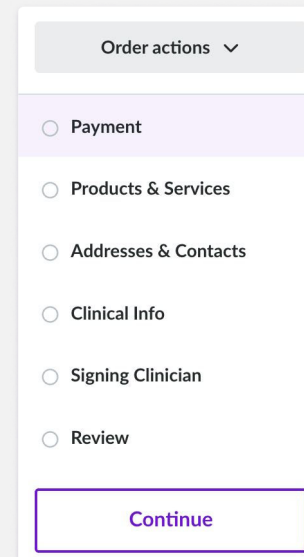
Step-by-step: placing a new urology order

Follow the Order Actions menu on the left side of your screen. A green checkmark confirms each section is complete before you move on.

When placing a new Urology order on the Parachute platform, follow the steps listed on the left side of the screen, just below Order Actions.

As you complete each section, a green checkmark confirms you're ready to move on.

Completing each section in order ensures accuracy and gets your patient's order to their supplier faster.



Order actions ▾

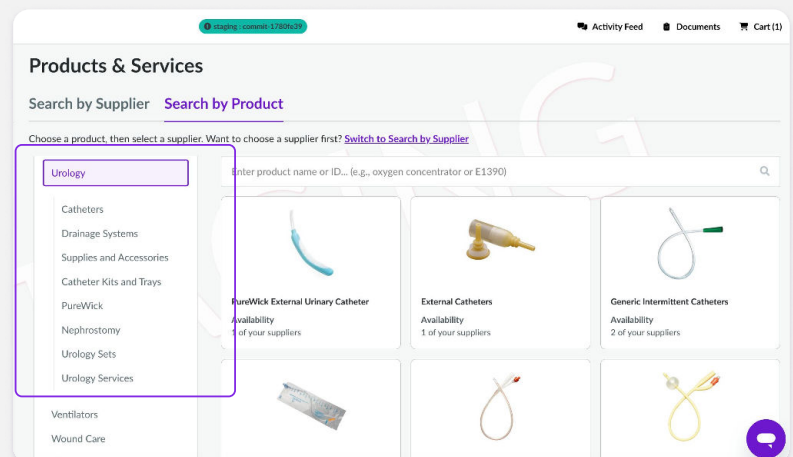
- ☐ Payment
- ☐ Products & Services
- ☐ Addresses & Contacts
- ☐ Clinical Info
- ☐ Signing Clinician
- ☐ Review

Continue

01

Select your product

After entering your patient's name, date of birth, gender, and insurance information, select the Urology category from the product catalog.



Products & Services

Search by Supplier Search by Product

Choose a product, then select a supplier. Want to choose a supplier first? [Switch to Search by Supplier](#)

Urology

- Catheters
- Drainage Systems
- Supplies and Accessories
- Catheter Kits and Trays
- PureWick
- Nephrostomy
- Urology Sets
- Urology Services

Enter product name or ID... (e.g., oxygen concentrator or E1390)

PureWick External Urinary Catheter
Availability
1 of your suppliers

External Catheters
Availability
1 of your suppliers

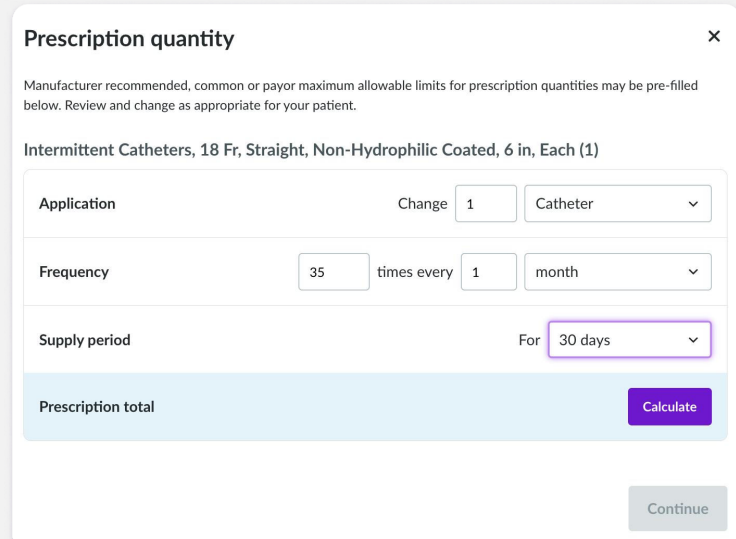
Generic Intermittent Catheters
Availability
2 of your suppliers

02

Enter prescription quantity

Enter the prescription details exactly as written (e.g., application, frequency, and supply period) then click 'Calculate'.

Tip: Double check the calculated quantity to avoid rework and delays.



Prescription quantity

Manufacturer recommended, common or payor maximum allowable limits for prescription quantities may be pre-filled below. Review and change as appropriate for your patient.

Intermittent Catheters, 18 Fr, Straight, Non-Hydrophilic Coated, 6 in, Each (1)

Application Change 1 Catheter ▾

Frequency 35 times every 1 month ▾

Supply period For 30 days ▾

Prescription total Calculate

Continue

03

Review document requirements

Documentation is auto-generated by Parachute. For Face-to-Face notes, answer the guided survey, or your own upload.

Tip: Building documentation in Parachute keeps everything in one place, reduces follow-up, and speeds delivery to your patient.

Documentation requirements

 Prescription

Document will be generated when the order is submitted

Complete

 Face to Face Notes (Urology)

Start survey

☐ I prefer to use my own documents

Not started

04

Complete documentation

Capture critical clinical details upfront — including the patient's urological diagnosis, and expected duration of the condition — to prevent delays, rework, and patient wait times.

Urology Documentation

The following information is required by the supplier(s) on this order. Please select answers that match the patient's condition. [Learn more](#)

Face-to-Face Encounter Date

07 / 23 / 2026



How long is the patient's urinary condition expected to last?

☐ more than 90 days

☐ permanent impairment

Continue

05

Select signature method

If the clinician is present, select Sign On-Screen. For remote or quick turnaround, send a signature request via SMS or Email.

Who will be signing the order?

Search by clinician's NPI or full name

Test Doctor - 1720249105



Signature Method

☐ Sign On-Screen

☒ Send a Request

☐ Print and Attach

06

Send order

Confirm all order details and ensure documentation is complete. Click Send Order — the supplier receives it instantly and starts fulfillment.

Tip: After submission, track status updates and respond to any document requests directly through the Parachute activity feed.

Order details

 Ready to send

Test MD has reviewed and authorized this order and has certified that the medical necessity info contained ... [Read more](#)

Sign and Send Order

Cart

External Catheters
Parachute Health Supply


External Catheters, Standard - 28 mm, Coloplast, Conveen Optima, Box of 30

6

[Edit](#) [Remove](#)